



Central Station Features

- 2 Fully redundant UL Listed Central Stations (UT & WA)
 - 5 Way HOT Server Redundancy (3 locations)
 - GE MASTerMind monitoring software
 - Free Web access to view or update your accounts & print reports
 - 24-hour data entry (Triple Checked)
 - Internet/IP monitoring
 - Two-Way voice monitoring
 - PERS monitoring
 - Video monitoring
 - Elevator Monitoring
 - AES Long Range Radio (where available)
 - Text Paging
 - Digital Voice Recording (Emailed if calls are in question)
 - After Hours Answering Services *
 - Dedicated Toll Free Voice Line (calls answered in your companies name) *
 - Automatic email reports
 - Numerous reporting options for dealers regarding their accounts
 - Dedicated Dealer Support for every dealer
 - Bi-Lingual Operators & Dealer Support Representatives
 - Real time Quality Control
 - Customized Special Instructions, Scheduled Call lists, and Corporate Account Monitoring that is Automatic & Integrated in our Monitoring Software
 - Redundant DSC SurGard System III Receivers
 - Automatic Redundant Phone Switch
 - Backup power supplies and generators with multiple independent fuel sources
 - Central Station Alarm Association 5 Diamond Central Stations
 - UUFX and Mercantile
 - IQ Certified Central Stations
- * Ask for details

AvantGuard Monitoring Centers is the premiere monitoring company in the industry and guarantees your satisfaction!

UL Listed, IQ Certified, CSAA 5 Diamond Alarm Monitoring Central Stations
www.ag-ul.com 800-950-3354